



## A Valuation Mindset

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## If you ask me, 'So what is your business model?'. Our business model's always about shifting to higher opportunities.

- Ginni Rometty CEO, IBM



Value is mostly understood to be the material or monetary worth of something. But it's not just. It is most akin to the alternate definition 'the regard that something is held to deserve; the importance, worth, or usefulness of something'. This requires a shift in thinking. From looking at it an exercise at the time of any equity transaction to the effectiveness as a business. But Why? When? How?

So we thought of putting these thoughts together in an educational whitepaper to help businesses look at using valuation as a hard-hitting strategic tool that it really is.

Disclaimer: Please note that these are our views are based on our experience in being advisors and working with various organizations. They are for the limited purpose of educating the leaders of a company. The rationale and the procedure to be followed can vary significantly based on the context, exact nature & size of the business.

# What is Value? Is it more than just X times my cash-flow? strategic finance for business impact

## Traditionally,

#### your customers



to who you

#### provide a service/ product to



who pay you

#### revenue



generating a reward

#### profit



years of expected value



putting a number to

## **Business Value**

#### What this implied

The value of a business is merely its ability to generate cash flows in the near future. It is more a mathematical procedure at arriving at an objective number rather than the method or rationale. This thinking solved the need at the time, objectivity.

#### **But it stopped short**

The value of a business is a lot complex. It is what the business has been able to build internally that allows it to be specially qualified to be valuable.

This is a lot more than the cash flows. The earlier approach fell short in signifying the value of the intangibles in the business.

#### What it is

Valuation is

## the <u>current</u> value



of <u>an</u> <u>extrapolation</u>



of the **competitive advantage** 



when utilised to

its <u>exploitable</u> <u>potential</u>.



## Earlier,

Valuation was an end-goal activity.





**Raising Capital** for equity allotment



**M&A Evaluation** *target attractiveness* 



Post Merger Integration to maximize value



**Divestment/ Disinvestment**sale of a business



## Today,

Valuation has arrived as a management tool.



**Strategy Development** to maximize business value



**Competitor Analysis** assessing advantage



**Goal Setting**based on value drivers



**Compensation Design** *aligning incentives* 



**Devising Action Plans** to meet milestones



**Budgeting** to enforce discipline

Leading to the birth of a new strategic tool.

## **The Valuation Mindset**





### What is The Valuation Mindset?

A valuation mindset signifies the use of the valuation methodology to identify, nurture and cultivate value accretion and augmentation as a key strategic initiative within the business.

## Why is this important today?

- M&As are on the rise and consolidations are becoming a norm across industries
- Public issues are in vogue
- Valuation methodologies are becoming more intelligent
- Business reporting is becoming more transparent

## Step 1 **Get to a number**

Identify your lasting competitive advantage

2 Identify the right value driver based on the advantage

identification

4 Assign an extrapolation multiple to each driver

Assign a numeric value for each driver

quantification

**5** Σ of extrapolated numbers to current value

summation



### What is The Valuation Mindset?

## Step 2 Monitor & Benchmark (regularly)



Link your annual plans to the value drivers' #





Benchmark the derived driver values to competition

## Derive & monitor the numbers periodically to plan



Track achievement of key milestones



Track progress to plan, actuals vs. planned



Evaluate hindrances to achieve driver growth



### What is The Valuation Mindset?

## Step 3 Enhance, Augment (continually)

#### enhance

look for <u>internal organic opportunities</u> to grow the value driver metrics





Increasing efficiency?



Adding capabilities?



Sharpening focus?

## augment

look for <u>external inorganic opportunities</u> to grow the value driver metrics



External help?



Potential collaborators?



Mergers & Acquisitions?



Establishing new markets?

## How does it link in to management processes?

### **Value Creation Mindset**



## **Management Processes**

provides an objective measure to maximize business value

provides process frameworks to translate objectives to action

Understanding of performance variables (value drivers) in numbers







Annual planning, budgeting and goalsetting

Awareness of non-financial objectives that also affect value







Performance measurement and employee satisfaction

Analytical drill down of performance variables to actionable KPIs





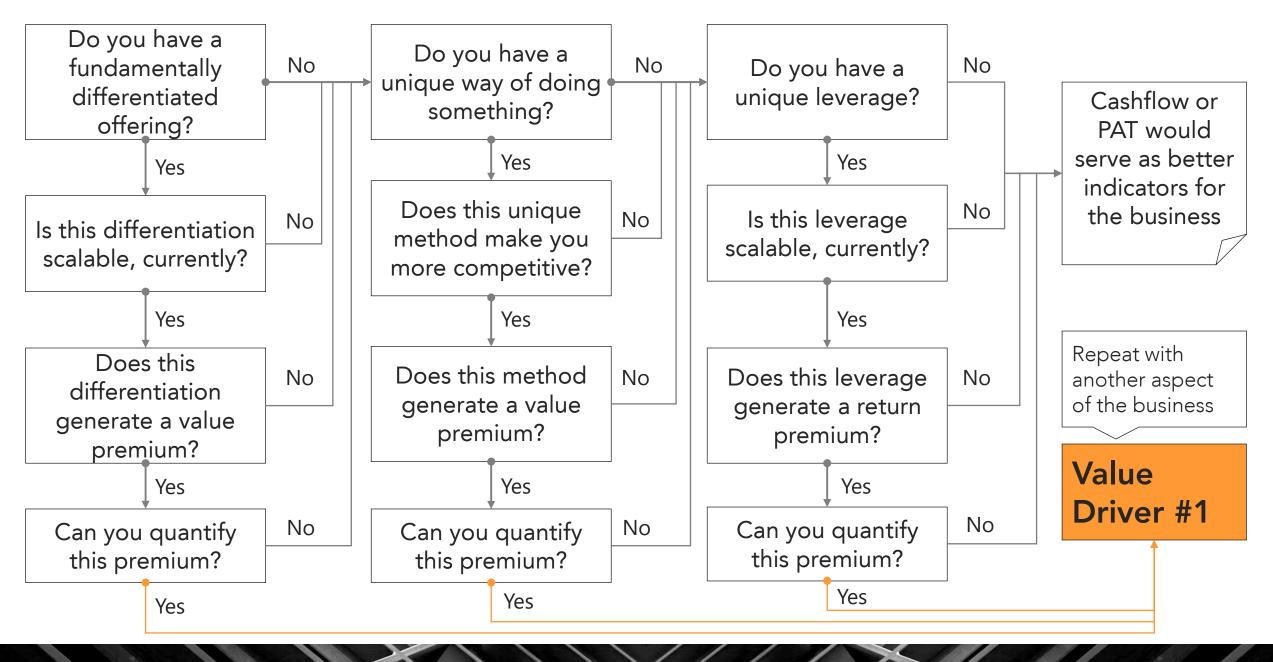


Incentive structures, compensation policies and rewards & recognitions

## The Valuation Mindset

## Identifying the right value driver







## What are the kinds of Value Drivers in vogue?

A few sample value drivers which are in vogue today.

#### **TECHNOLOGY**

#### User

LTV, CAC, RPU, Retention, Repeat, MRR, ARR, Visits, Magic Number, Conversion ratio, Order value, Cart size, CPC, CTC, CSAT, CHI

#### Customer

Median order value, RPA, RPE, LTV, Lead Time, Sales cycle length, Conversion rate, Retention rate, Average growth per account, upsell/ cross sell ratio, DSO

Cost

CPE, D/I

**Profitability** 

GM, NM, FCFF

#### MANUFACTURING

#### Customer

Account value, Median order value, RPA, RPE, LTV, Lead Times, Sales cycle length, Conversion, Return rate, CSC, SPA, DSO, RM to FG, Revenue per channel, Re-order rate

#### **Facility**

RM%, Capacity Utilisation, Ordering cost, TTD, GM%, CPU, Inventory TO, RMTO, Turnover ratios, Revenue to Assets, Current ratio, Liquid ratios

#### Cost

CPE, D/I, SOQ, Wastage ratio, **Profitability**GM at SKU, NM, Coverage

#### FINANCIAL SERVICES

#### Customer

AUM, Customer Aging, Avg. Asset Value, Reinvestment rate, ROI, CSAT, Time per account, Account growth, Account tiering, Upsell/ Cross-sell ratio

#### **Facility**

CSC, Response time, Invoice value, RMTO, Revenue per employee, Employee TO ratio

#### Cost

CPE, D/I

#### **Profitability**

Client wise profitability, GM at Account Tiers, NM, Coverage

## The Valuation Mindset

## Using it to drive management practices



A drill down into an organizational value drivers leads to business unit strategy & goal definition

**Shareholder Wealth Maximization** 

Return (Revenue and Cost Drivers) x Invested Capital (fixed and working capital)

#### **Managing Efficiency & Profitability**

Capacity Management (utilization and productivity metrics), Customer Mix, Customer Retention, Fixed And Variable Cost Allocation

#### **Meeting Individual Goals (or OKRs)**

Quantifiable performance benchmarks (**Key Results** tying into individual **Objectives**) - collectively defining individual OKRs (e.g. doing 20% more sales (*Objective*) and closing 2 accounts > \$100k (*Key result*))



## Planning under the Valuation Mindset should percolate to all decision makers

#### **Promoter Group/ Board**

- Define what businesses to be in
- Capital allocation across various business
- · Assign targets for each business unit

Organizational Strategy

**Business Unit Strategy** 

#### **Promoter Group/ Board**

- Define what businesses to be in
- Capital allocation across various business
- Assign targets for each business unit

## **Corporate Plan**

- Identify performance measures to serve as early warning signs (e.g. customer attrition, poor survey feedback etc)
- Devise enablement support system

**CXOs/ Functional Heads** 

Identify decision making heuristics

**Goal Setting & Monitoring** 

#### **BU/LOB Plan**

- Identify performance measures to serve as early warning signs (e.g. customer attrition, poor survey feedback etc)
- Devise enablement support system

**CXOs/ Functional Heads** 



## with incentive structures clearly aligned to value drivers.

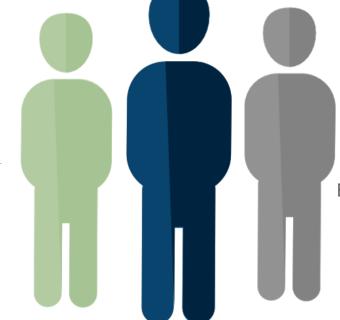
#### **CXOs**

Returns to shareholders, overall profit, corporate operating value drivers

For a value based planning process to be truly effective, incentive structures (compensation) from the top down should be aligned with the goal setting process.

#### **Line Manager**

Resource Utilization, achievement of operating metrics of team



#### **Business Unit Manager**

Business Unit Profitability, Utilization of capital allotted, achievement of milestones (e.g. R&D)

A balance between long term and short term goals will need to be defined at both the organizational and business unit level to achieve critical value based milestones



## Now, can Prequate help?

## course











**PERFORMANCE MONITORING PROGRAM** 



**ANNUAL** 

**PLANNING** 









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A single click can go a long way.



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To set up a quick discovery talk/ request more information < click